Height Gate Rules

Height Gate should **never be used for the purpose of holding a party** that would involve significant numbers of people arriving at random times, loud music or excess cleaning.

- 1. Maximum group size is 32 internally. With some additional space for camping available, for both fire safety and facilities provided.
- Music from the inside or outside should not be disturbing to Height Gates neighbours (10 metres away). Between the hours of 23:00 and 08:00 the activities of Height Gate should not be audible to our neighbours (this includes loud campfire chatter)
- 3. The adult making the booking is responsible for any damage caused and for ensuring that the group size is known in advance and not exceeded.
- 4. One adult of the party must be appointed as responsible for safety/behavioural issues whilst your group is at Height Gate, they should make the group familiar with the safety advice provided with each booking.
- 5. We would expect all organised groups to have their own policies and procedures around safeguarding issues and to use these during their stay at Height Gate, and where relevant inform Height Gate's Staff.
- 6. Height Gate should be left in a clean condition on departure. Please ensure you have swept, hoovered and moped.
- 7. There is no rubbish collection from Height Gate, you will be responsible for removing all of your group's recycling and rubbish at the end of your stay.

- 8. Guests are responsible for any postage costs for the return of left property. lost Property will only be kept for 14 days.
- 9. You will be provided with enough wood pellets for basic heating. If you choose to use more this must be paid for in cash or online.
- 10. Dogs; A £20 cleaning fee is charged for dogs (excluding Guide Dogs). Dogs are not allowed in the kitchen or any of the carpeted areas, which includes bedrooms and upstairs. you must pick up after your dogs as all nearby fields are used for camping and animal feed. If there are any grazing animals in the adjacent fields, your dog must be kept on a lead when outside. If you feel your dog would struggle to sleep away from you or to stay out of the kitchen this is not the venue for your dog. failure to inform us of a dog on site will result in a £40 cleaning fee.
- 11. Departure time should be no later than 12 noon, arrival time not before 14:00